MIN Projects
Business Made Easier

Terms & Conditions

(MIN Projects - Software & AI Solutions)
Last Updated: 05 September 2026

1. Introduction

These Terms & Conditions govern the use of MIN Projects' software products, including stock management tools, workshop management systems, AI diagnostic tools, and customised software solutions. By accessing or using any MIN Projects service, you agree to these Terms.

2. Services Provided

MIN Projects provides digital software solutions including:

- Stock tracking and inventory management
- Workshop management and job card systems
- AI vehicle diagnostic tools
- Customised software development
- Monthly and annual subscription-based access to software tools

3. User Responsibilities

Users agree to:

- Provide accurate business and personal information
- Use the software lawfully and ethically
- Not attempt to bypass subscription controls or security features
- Maintain the confidentiality of login credentials

4. Fees & Payments

Subscription fees are billed monthly or annually via PayFast.
Custom software development is quoted separately and billed according to agreed terms.
All payments are processed securely through PayFast.

5. Refunds

Refunds are handled according to our Cancellation Policy.
Custom development deposits or milestone payments are non-refundable unless otherwise agreed in writing.

6. Intellectual Property

All software, branding, content, and systems created by MIN Projects remain the intellectual property of MIN Projects. Users receive access rights, not ownership.

7. Limitation of Liability

MIN Projects is not liable for:

- Losses caused by incorrect data entry
- Misuse of the system

Phone. 082 452 4851
Email. info@minprojects.co.za
Address. Rustenburg, South Africa

- Third-party system failures
- Business losses resulting from operational decisions made using the software
- AI diagnostic results provided by MIN Projects are advisory and should not replace professional mechanical assessment. Users acknowledge that all diagnostic decisions remain their own responsibility.

8. Changes to Terms
We may update these Terms from time to time. Updates will be posted on this page.
These Terms & Conditions are governed by the laws of South Africa. Any disputes shall be resolved in South African courts.

9. Contact
Email: info@minprojects.co.za

PRIVACY POLICY

(POPIA Compliant – South Africa)
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1. Information We Collect
We collect the following information when you use our software or website:
Names, contact details, and business information
System usage data
Diagnostic queries submitted through our AI tools
Payment and subscription information (processed via PayFast)

2. How We Use Information
We use your information to:
Provide and maintain our software services
Manage subscriptions and billing
Improve system performance and user experience
Communicate updates, support, and service notices

3. Data Storage & Security
Data is stored securely using industry-standard security practices.
We do not sell or share your data with third parties except where necessary for service delivery.
While MIN Projects uses industry-standard security measures, no digital system is completely immune to risks. Users accept that MIN Projects cannot guarantee absolute protection against all cyber threats.
MIN Projects retains customer data only for as long as necessary to provide services, comply with legal obligations, or support business operations. Data may be archived for audit or compliance purposes.

4. Sharing of Information

We may share limited information with:
PayFast for payment processing
Hosting providers and technical partners
Custom development contractors (only when required and authorised)

5. Cookies
Our website may use cookies for login sessions, analytics, and performance optimisation.

6. Your Rights (POPIA)
You may request:
Access to your personal information
Correction of inaccurate information
Deletion of your data where legally permissible

7. Contact
Email: info@minprojects.co.za
Support is available Monday to Friday, 08:00–17:00 (SAST). Requests outside these hours will be attended to on the next business day.

Subscription Terms

(Monthly, Annual & Custom Software Billing)
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1. Billing Cycle
Monthly subscriptions renew every 30 days.
Annual subscriptions renew every 12 months.
Payments are processed securely via PayFast.

2. Access to the System
Access is granted once payment is successful.
If payment fails, access may be suspended until resolved.

3. Automatic Renewal
All subscriptions renew automatically unless cancelled.

4. Failed Payments
PayFast may retry failed payments.
Repeated failures may result in suspension of access.

5. Upgrades & Downgrades
Changes to subscription plans take effect on the next billing cycle.

6. Custom Software Billing

Custom development is billed separately according to agreed milestones or project terms.

7. Termination
You may cancel your subscription at any time according to our Cancellation Policy.

Cancellation Policy

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1. How to Cancel
Customers may cancel their subscription at any time by:
Emailing us at info@minprojects.co.za
Using the cancellation option inside the system

2. Effective Date
Cancellation becomes effective at the end of the current billing cycle.

3. Refunds
No refunds for partially used months.
Annual subscriptions are non-refundable once activated.
Custom software deposits or milestone payments are non-refundable.

4. Data Access After Cancellation
Access to the system ends once the subscription expires.
Customers may request a copy of their data before cancellation takes effect.

5. Re-activation
Customers may re-activate their subscription at any time by subscribing again.